

# Transylvania County

Planning Board Meeting| November 2023



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PLANNING, TRANSPORTATION  
& COMMUNITY DEVELOPMENT  
planning@transylvaniacounty.org



106 East Morgan Street  
Suite 207  
Brevard, NC 28712  
828-884-5205

Transylvania County Planning Board  
November 16, 2023, at 6:00 PM  
Community Services Building Conference Room  
106 East Morgan Street, First Floor

## AGENDA

### CALL TO ORDER

- I. WELCOME
- II. PUBLIC COMMENT (15-minute time limit. Speakers are limited to three minutes.)
- III. AGENDA MODIFICATIONS
- IV. CONSENT AGENDA
  - A. Minutes (October 19, 2023)
  - B. Subdivision Approval and Updates
- V. OLD BUSINESS
  - A. Announcement of Community Appearance Initiative Re-Launch
- VI. INFORMATIONAL OR DISCUSSION ITEMS
  - A. Community Grants Program Update
  - B. Comprehensive Plan Work Session, Outreach and Survey Questions
  - C. Noise Ordinance
- VII. PUBLIC COMMENT (15-minute time limit. Speakers are limited to three minutes.)
- VIII. BOARD MEMBERS' COMMENTS
- ADJOURNMENT



## Transylvania County Planning Board

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# Public Comment



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# Agenda Modifications



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# Consent Agenda



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## Minutes

- October 19, 2023

### Subdivision Approvals & Update

<b>Subdivisions</b>		<b>0</b>
<b>Total Exemptions</b>		<b>10</b>
1.1	Re-Combination	3
1.2	Greater than 10 Acres	0
1.3	Public Roads	0
1.4	Two to Three	1
1.5	Joint Inheritance	0
1.6	One of Two Heir	2
1.7	Order of Court	0
1.8	Cemetery Lots	0
1.9	Lot Line Shift	3
Review Only		1



## Consent Agenda

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# Old Business



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## Documents for Consideration

- History of the Community Appearance Initiative
- Transylvania County Community Appearance Initiative, as Recommended for Amendment, June 15, 2023
- Transylvania County Community Appearance Initiative Agreement, as Recommended for Amendment, June 15, 2023



## Community Appearance Initiative ReBoot

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MINUTES – HISTORY OF THE COMMUNITY APPEARANCE INITIATIVE

Community Appearance Initiative

8/14/2006

PROPOSED TRANSYLVANIA COUNTY APPEARANCE INITIATIVE

Mike Thomas presented the draft Community Appearance Initiative to the commissioners. The goals

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## Background: History of Program

- Original Program started in 2007, ran through 2015;
- Along the Scenic Corridors of US 64, US 178, US 276, NC 215 & NC 280;
- Voluntary program to receive assistance to enhance appearance of their property;
- Applicants dwindled, but there has been renewed interest, with an increase of calls to County regarding appearance concerns;
- Call to expand the Scope and amend Agreement;
- Budgeted for \$20,000 annually, over next three years, with TDA match;

Phillips and unanimously approved.

Commissioner Phillips nominated Harold Paxton to a two year term, seconded by Chairman Chappell and unanimously approved.

Commissioner Guice nominated Jim Meyer to a two year term, seconded by Commissioner Hogsd and unanimously approved.

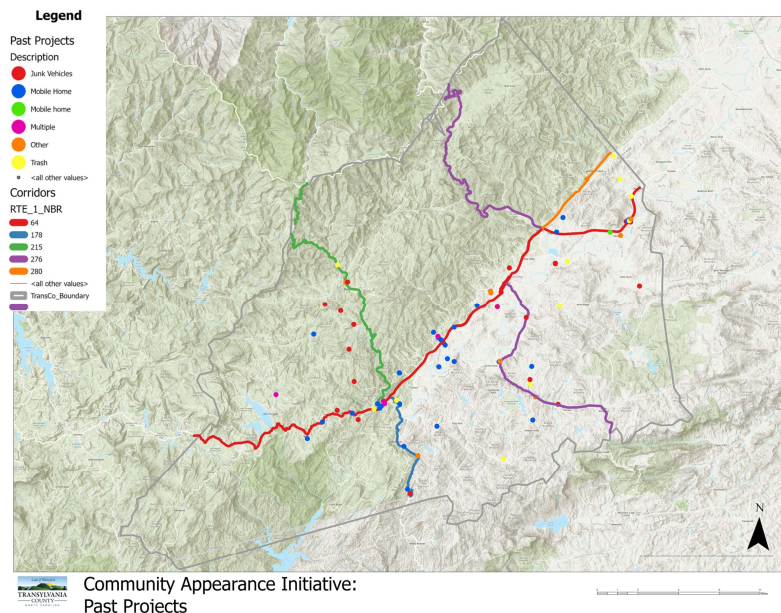
Commissioner Chappell moved to approve option one (allow staff to maintain effort and engage past members if needed), seconded by Commissioner Phillips and unanimously approved.



## Community Appearance Initiative ReBoot

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## Background: Past Projects



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**Transylvania County Community Appearance Initiative**  
As Amended on ~~April 11, 2000~~ **May 18, 2023**

**Purpose and Goals**  
Transylvania County is a special place known for its scenic beauty and excellent quality of life. These features have led to steady increases in population as people move to the County to live, work and visit. Concerns about the appearance and effect of abandoned manufactured homes, junked or abandoned motor vehicles, junkyards, and junk in general have been expressed by County citizens. The concerns include possible adverse effects on adjacent property values, tourism, safety and health, and potential residential and business relocations.

**Recommended Revisions to Program**

- Same basic program, with same purpose, goals & mission;
- Planning Board functions as Citizens Advisory Committee, Planning Director serves as Administrator;
- Scope expanded to all property visible from public right-of-way;
- Takes input from Planning Department Director, Building, Permitting and Code Enforcement Director, Health Department Director & Solid Waste Department Director;
- Standards of Agreement to last at least ten years;
- Annual Report to Board of County Commissioners;

~~intended to apply to junk brought into the County after the beginning of the initiative.~~

**Description of Roles**  
Advisory ~~Council~~ **Committee** - ~~Appointed The Planning Board~~ **appointed** by the County Commissioners, ~~this group~~ **periodically reviews applications from citizens requesting assistance**

~~and complaints from concerned citizens and prioritizes improvement efforts. The Council Committee also provides guidance for the administrator and reports to the Board of Commissioners. The Committee takes input from the Administrator, the Director of Solid Waste, the Building Department Director, Health Department Director and other applicable parties. The advisory council shall consist of 7 members and shall include a representative(s) from the health department, salvage dealers, solid waste, and interested citizens. Member terms are to be staggered initially then run for three years and a maximum of two terms. Initially the planning board member and two citizen members shall serve for 1 year, two citizen members shall serve for two years, two citizen members shall serve for three years and the health department and solid waste department members shall serve continuously.~~

• PUBLIC SERVICE ORGANIZATIONS ARE GRANT 1 Y.  
 • County and economic development website to have information about the initiative.  
 • Service Organizations and Business Associations help publicize.  
 • Solid Waste Collection Centers distribute initiative information.  
 • County clean-up week quarterly, including solid waste pick-up and tipping assistance.

4-12-09 April 2023  
Page 1 of 4

4-12-09 April 2023  
Page 2 of 4

**Community Appearance Initiative ReBoot**

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**TRANSYLVANIA COUNTY COMMUNITY APPEARANCE INITIATIVE**  
Project # \_\_\_\_\_ PIN \_\_\_\_\_

THIS AGREEMENT IS SUBJECT TO ALTERNATIVE DISPUTE RESOLUTION AS THE ONLY FORMS OF DISPUTE RESOLUTION

**Recommended Revisions to Agreement**

- Remains a voluntary program;
- Emphasis of the protection to Health, Safety & Welfare;
- Scope expanded to all property visible from public right-of-way;
- Inserted language regarding Hazardous Waste;
- Extended the Standards of Agreement to last at least ten years, with objective standards to maintain properties;
- Requires a more binding Agreement, with penalties for non-compliance;

**1. TERMS/STIPU**  
**2. TERMS/STIPU**  
**3. TERMS/STIPU**  
**4. Owner agrees to other labor, eq**  
**4.5. Owner shall maintain vegetation within ten years from**

**4.6. County agrees to the following reasonable and necessary assistance, at its own costs so long as Owner fully performs and continues to perform under this Agreement, in this effort by securing or providing materials and labor including but not limited to:**

A. SERVICE A  
B. SERVICE B  
C. SERVICE C

However, County costs for this project shall not exceed \$\_\_\_\_\_.

**4.7. The parties agree and acknowledge that The Community Appearance Initiative Advisory Council Committee will advise the Transylvania County Planning Director on progress toward completion of this project and will determine, in their sole discretion, whether efforts of either party to this agreement are being conducted satisfactorily and in accordance with this agreement. ~~to evaluate the project should be discontinued~~**

**Commented [14]:** This appears to be a loophole that can be used that both parties must agree to remove.

to ensure if this is best place for this is somewhere for protection help content when first evaluating  
to have a disclosure made by the a waste exists on the property.

to the extent that performance requires the qualifications set forth above, and if the heirs, assigns, transferees, or successors do not possess such qualifications, then specific performance shall not be required, however all other remedies shall remain in full force and effect.

**4.8. Choice of Law.** The laws of the State of North Carolina shall apply to this Agreement.

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**Community Appearance Initiative ReBoot**

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**Financial Impact:**

The County has budgeted to match the TDA's contribution of \$20,000 over the next three years.

**Strategic Plan Goal & Strategy:**

Goal 3: "County government is service driven, transparent and performance based with more active and engaged citizens."

Strategy 3B: "Provide timely, accurate, transparent and informative communication to the public and across the organization with superior customer service delivery."

**Recommendation(s):**

Motion to (approve/deny/revise) Recommended Policy and Agreement, with annual reports before the Board of Commissioners.



## Community Appearance Initiative ReBoot

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# Informational & Discussion Items



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- A. Community Grants Program Update**
- B. Comprehensive Plan Work Session,  
Outreach & Survey Questions**
- C. Noise Ordinance**



## Informational & Discussion Items

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# A. Community Grants Program



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## Where & How do we apply?

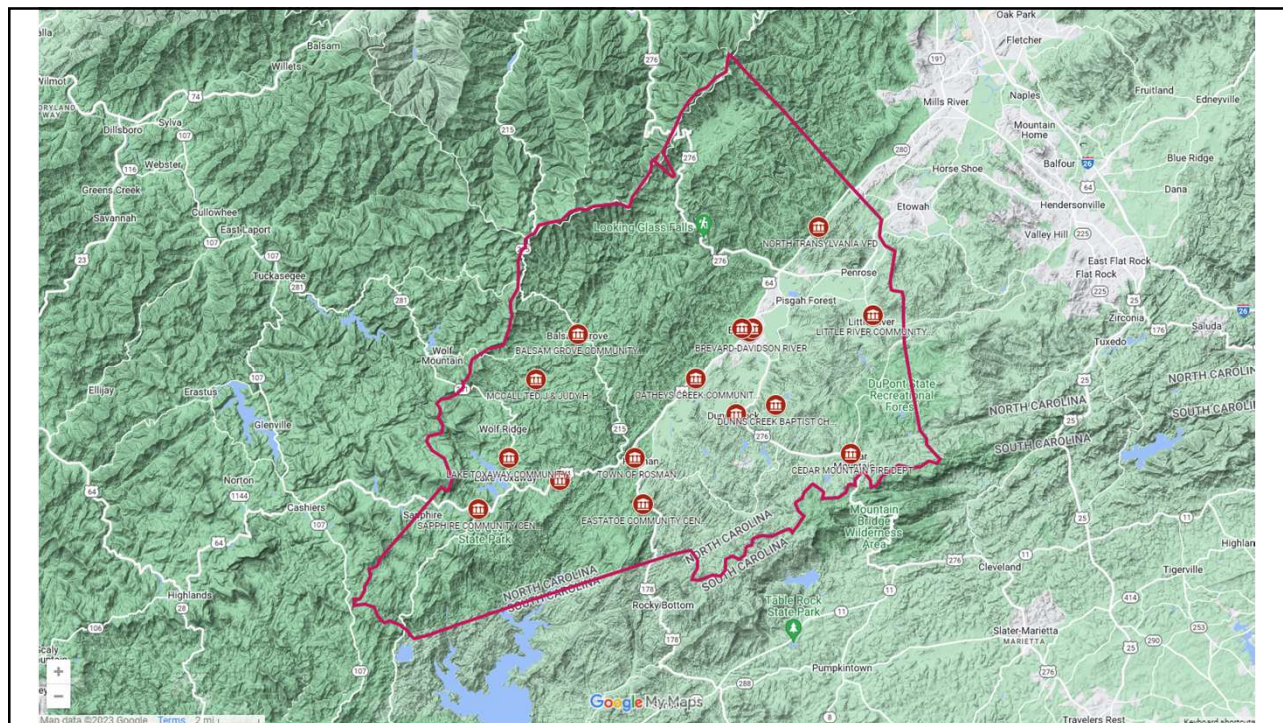


[Transylvania County Website: www.transylvaniacounty.org](http://www.transylvaniacounty.org)




## Next Steps

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## Where & How do we apply?

 <b>TRANSYLVANIA COUNTY</b> Community Center Grant Funding Application Fiscal Year 2023-2024	
Transylvania County Administration 101 South Broad Street Brevard, NC 28712	
(community center name) (contact mailing address) (city, state, zip code) (e-mail address)      (phone)	<b>Each grant request requires a separate application form.</b> This application form is for: <input type="checkbox"/> Grant #1: Non-Competitive Connected Public Space <input type="checkbox"/> Continuation of the Connected Public Space Grant per previous fiscal year approval <input type="checkbox"/> Grant #2: Competitive Public Health/Safety (10% match required) <input type="checkbox"/> Grant #3: Competitive Public Purpose Project (10% match required)
Community center grant funding is open only to those community centers recognized as nonprofits as evidenced by 501(c)(3) status with the IRS. Does the IRS recognize this community center as a 501(c)(3)? <input type="checkbox"/> yes <input type="checkbox"/> no Each center must also be determined to have been 'active' in the public community during the 12 months before the application by meeting 4 of the 5 actions below. Check off each action that this center has met during the last 12 months: <input type="checkbox"/> Elected community center board officers <input type="checkbox"/> Board meetings, held at least quarterly, with minutes documented <input type="checkbox"/> Six (6) events open to the public <input type="checkbox"/> Six (6) community center sections published in <i>The Transylvania Times</i> <input type="checkbox"/> Maintain an up-to-date website, Facebook, or social media page	

## COMMUNITY CENTER CONTRACT

GRANT # \_\_\_\_\_; COMPETITIVE PUBLIC HEALTH/SAFETY GRANT  
 NORTH CAROLINA  
 TRANSYLVANIA COUNTY

This AGREEMENT made and entered into this 28th day of March 2022, by and between Transylvania County, North Carolina, hereinafter referred to as the "COUNTY", and \_\_\_\_\_, Community Center a not-for profit corporation, hereinafter referred to as the "AGENCY".

### WITNESSETH:

WHEREAS the AGENCY has requested certain funds from the COUNTY to \_\_\_\_\_ in accordance with COUNTY FY 22 Community Center Funding Guidelines.

WHEREAS, the AGENCY has requested certain funds from the COUNTY to help with providing access to these services for the residents of Transylvania County.

WHEREAS, in response to such request, the Board of County Commissioners found that the provision of these programs and services by this Agency would serve a public purpose and has appropriated the sum of \$\_\_\_\_\_ for the period July 1, 2021 through June 30, 2022 to support this purpose; said sum being derived from County funds, pass through grant funds or both; and,

WHEREAS, it is desirable and necessary to enter into this AGREEMENT in order to set forth the terms and conditions for receiving said funds from the COUNTY.

NOW THEREFORE, in consideration of the following, the parties hereto do mutually agree as follows:

1. The AGENCY agrees to use the funds appropriated by the COUNTY in the manner and for the purposes as stated on the Grant applications submitted to the COUNTY or as otherwise approved by the COUNTY.
2. In consideration for the performance by the AGENCY of the services outlined on its Grant applications



## Next Steps

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## Grant Eligibility

- In the FY 23-24 Budget, Commissioners allocated \$60,000 to form a grant program to support community centers pending policy and process development
- Program supports strategic plan by building partnership with community centers that provides opportunities for expansion of services the county can offer and improvement to publicly accessible facilities
- Program clarifies eligibility requirements and criteria to make application for grant funding
- **Eligible community centers must have 501(c)3 incorporation and demonstrate they meet 4 of the 5 criteria in order to be eligible for funding:**
  1. Hold elections for center board officers
  2. Hold at least quarterly meetings of their board with minutes taken and available for review
  3. Hold at least 6 events annually open to the public
  4. Publish at least 6 articles pertaining to their activities in *The Transylvania Times*
  5. Maintain an up-to-date website, Facebook or other social media page



## Community Center Support Grant Program

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## Grant Parameters

- Meeting criteria will demonstrate community center is **active** enough that the County can guarantee expenditure of public funds will be successful development of publicly accessible community resources and services the county can provide under legislative restrictions.
- Successful applicants will enter into a contract with County which will govern the requirements of expending funds and reporting, similar to the process by which County funds nonprofits
- Proposed \$60,000 broken into 3 separate grant programs
  - **Connected Public Space Grants** – reimbursement for full cost of investments in communications infrastructure with goal of creating wireless internet hotspots and providing support for keeping these spaces open and accessible to the public for that purpose.
  - **Public Health/Public Safety Grants** - \$2,500 grant awarded on competitive basis for up to 4 eligible projects that provide material health or safety improvements and demonstrate commitment by providing 10% match.
  - **Public Purpose Grants**- \$7,500 grant awarded on competitive basis for up to 2 projects with a public purpose, such as programming for children, youth or families or capital improvement expenses; requires 10% match of the full cost of the project.



## Community Center Support Grant Program

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## Grant Review Process

- Applications to be reviewed by committee of representatives across County government, including up to 2 Commissioners, the County Manager, Finance Director, representatives from Planning and Community Development, and from Maintenance and Engineering
- Administration of grant program with responsibility for monitoring contract and performance by Planning and Community Development department



## Community Center Support Grant Program

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## Grantee Requirements

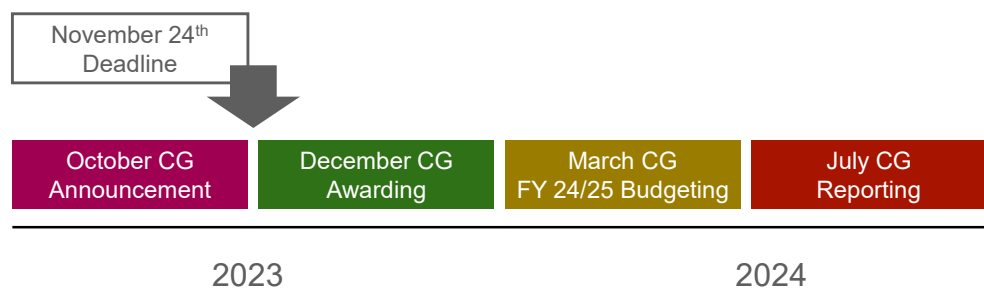
- Will be required to sign a contract
- Will be required to make anything funded with county dollars open to the public for use/benefit
- May be required to host county services a minimum number of times per year without a facility fee
  - Project upcoming to explore remote provision of county services.
- Funds are not guaranteed year to year
- Elections Center will pay usage fees for voting precinct usage only



## Community Center Support Grant Program

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## What is the project timeline?



## Project Development

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Transylvania Community Centers

Land of Waterfalls  
TRANSYLVANIA

HOME OUR COUNTY ▼ DEPARTMENTS ▼ I'M LOOKING FOR BUSINESS INFO ▼ VISITORS INFO ▼

[Transylvania County Website: www.transylvaniacounty.org](http://www.transylvaniacounty.org)

**Grant Application Deadline:**  
 5PM, Friday, November 24<sup>th</sup>, 2023  
 Transportation, Planning & Community Development Department  
 106 E. Morgan St., Suite 207  
 Brevard, NC 28712

Community Centers  
TRANSYLVANIA COUNTY PLANNING AND COMMUNITY DEVELOPMENT

Land of Waterfalls  
TRANSYLVANIA  
COUNTY  
NORTH CAROLINA

Next Steps

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## Community Centers Profiles

- History of Community Center
- Background Information
- Organizational Structure
- Operating Hours
- Amenities
- Major Events & Programming
- Website & Social Media Linkage

Land of Waterfalls  
TRANSYLVANIA  
COUNTY  
NORTH CAROLINA

Next Steps

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## B. Comprehensive Plan



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Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Your responses to this survey are completely confidential.

**Please rate Transylvania County as a community on each of the items listed below.**



	Very Good	Good	Average	Bad	Very Bad	No Opinion
Overall, as a place to live .....	1	2	3	4	5	6
Overall safety of community members .....	1	2	3	4	5	6
Quality of shopping opportunities .....	1	2	3	4	5	6
Quality of dining opportunities .....	1	2	3	4	5	6
Quality of entertainment opportunities .....	1	2	3	4	5	6
Availability of job opportunities .....	1	2	3	4	5	6
Availability of affordable quality housing .....	1	2	3	4	5	6
Quality of arts and cultural opportunities .....	1	2	3	4	5	6
Quality of recreational opportunities .....	1	2	3	4	5	6
Availability of quality healthcare .....	1	2	3	4	5	6
Availability of affordable quality childcare .....	1	2	3	4	5	6
Quality of public schools .....	1	2	3	4	5	6
Quality of public library services .....	1	2	3	4	5	6
As a place to raise children .....	1	2	3	4	5	6
As a place to retire .....	1	2	3	4	5	6
As a place to attend college .....	1	2	3	4	5	6
As a place to work .....	1	2	3	4	5	6
Openness and acceptance of the community toward people of diverse backgrounds .....	1	2	3	4	5	6
Overall appearance of the County .....	1	2	3	4	5	6
Overall quality of life in Transylvania County .....	1	2	3	4	5	6

**Please rate the quality of your neighborhood or community on each of the items listed below.**

	Very Good	Good	Average	Bad	Very Bad	No Opinion
Your neighborhood or community as a place to live .....	1	2	3	4	5	6
Your neighborhood or community as a place to raise children .....	1	2	3	4	5	6
Access within your neighborhood or community to everyday needs (i.e., grocery shopping, services, and amenities) .....	1	2	3	4	5	6

**Please indicate how likely or unlikely you are to do each of the following:**


	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't Know
Recommend living in Transylvania County to someone who asks .....	1	2	3	4	5

 Comprehensive Plan: Survey Questions 

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Remain in Transylvania County for the next five years.....	1	2	3	4	5	
<b>4 In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Transylvania County?</b>	<b>2 times a week or more</b>	<b>2-4 times a month</b>	<b>Once a month</b>	<b>Not at all</b>		
Visited a neighborhood park or County park.....	1	2	3	4		
Attended a neighborhood-sponsored event.....	1	2	3	4		
Attended a government-organized event (open house, County Board session, forum, etc.).....	1	2	3	4		
Carpooled with other adults or children instead of driving alone.....	1	2	3	4		
Volunteered your time in Transylvania County.....	1	2	3	4		
Talked to or visited with your immediate neighbors.....	1	2	3	4		
Done a favor for a neighbor.....	1	2	3	4		
<b>5 In the last 20 years, how often have you moved to a different place of residence in Transylvania County?</b>						
2+ times a year						
About once a year						
Every 2-4 years						
Every 5-7 years						
Every 8-10 years						
Every 11-15 years						
16-20 years						
I have not relocated in the last 20 years						
I have not relocated within the County						
<b>6 Please tell us how safe you feel in or on each of the following in Transylvania County.</b>	<b>Always safe</b>	<b>Usually safe</b>	<b>Sometimes</b>	<b>Usually unsafe</b>	<b>Always unsafe</b>	<b>No opinion</b>
Downtown Brevard during the day.....	1	2	3	4	5	6
Downtown Rosman during the day.....	1	2	3	4	5	6
Downtown Brevard at night.....	1	2	3	4	5	6
Downtown Rosman at night.....	1	2	3	4	5	6
Your neighborhood during the day.....	1	2	3	4	5	6
Your neighborhood at night.....	1	2	3	4	5	6
Parks.....	1	2	3	4	5	6
Natural areas/open spaces.....	1	2	3	4	5	6
Recreation facilities.....	1	2	3	4	5	6




**Comprehensive Plan: Survey Questions**

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Trails.....	1	2	3	4	5	6
Transylvania County overall during the day.....	1	2	3	4	5	6
Transylvania County overall at night.....	1	2	3	4	5	6
Transfort/MAX.....	1	2	3	4	5	6
<b>7 Please rate the quality of each of the following in Transylvania County</b>	<b>Very Good</b>	<b>Good</b>	<b>Average</b>	<b>Bad</b>	<b>Very Bad</b>	<b>No Opinion</b>
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5	6
Disaster response and restoration of services.....	1	2	3	4	5	6
Fire prevention/education.....	1	2	3	4	5	6
Fire response time.....	1	2	3	4	5	6
Fire services overall.....	1	2	3	4	5	6
Crime prevention.....	1	2	3	4	5	6
Sheriff patrol.....	1	2	3	4	5	6
Traffic enforcement.....	1	2	3	4	5	6
Sheriff visibility.....	1	2	3	4	5	6
Sheriff response time.....	1	2	3	4	5	6
Sheriff services overall.....	1	2	3	4	5	6
Code enforcement (weeds, rubbish/trash, etc.).....	1	2	3	4	5	6
Noise enforcement.....	1	2	3	4	5	6
Animal control.....	1	2	3	4	5	6
Business property maintenance.....	1	2	3	4	5	6
Residential property maintenance.....	1	2	3	4	5	6
Natural Areas and Park Ranger services.....	1	2	3	4	5	6
<b>8 Please rate the following areas of transportation in Transylvania County.</b>	<b>Very Good</b>	<b>Good</b>	<b>Average</b>	<b>Bad</b>	<b>Very Bad</b>	<b>No Opinion</b>
Ease of travel by car.....	1	2	3	4	5	6
Ease of travel by public transportation.....	1	2	3	4	5	6
Ease of walking.....	1	2	3	4	5	6
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs).....	1	2	3	4	5	6
Ease of travel by bicycle.....	1	2	3	4	5	6
Availability of parking Downtown Brevard.....	1	2	3	4	5	6
Availability of parking Downtown Rosman.....	1	2	3	4	5	6
Traffic flow.....	1	2	3	4	5	6
Street maintenance.....	1	2	3	4	5	6
Availability of electric vehicle charging stations.....	1	2	3	4	5	6




**Comprehensive Plan: Survey Questions**

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Access to Asheville Regional Airport .....	1	2	3	4	5	6
Thinking about the services provided by Transylvania County Utilities (which may include electric, water, wastewater and stormwater services), please rate each of the following:	Very Good	Good	Average	Bad	Very Bad	No Opinion
The overall quality of Utilities available in Transylvania County.....	1	2	3	4	5	6
Your overall impression of Utilities available .....	1	2	3	4	5	6
Please rate the quality of the environment in Transylvania County on each of the items listed below.	Very Good	Good	Average	Bad	Very Bad	No Opinion
Air quality.....	1	2	3	4	5	6
Recycling programs.....	1	2	3	4	5	6
Conservation efforts.....	1	2	3	4	5	6
Overall quality of environment.....	1	2	3	4	5	6
Please rate the quality of each of the programs or facilities listed below.	Very Good	Good	Average	Bad	Very Bad	No Opinion
Natural areas and open space .....	1	2	3	4	5	6
Trails .....	1	2	3	4	5	6
Parks overall .....	1	2	3	4	5	6
Parks in my neighborhood.....	1	2	3	4	5	6
Dog parks.....	1	2	3	4	5	6
Solid Waste/Landfill Collection Services.....	1	2	3	4	5	6
Athletic fields.....	1	2	3	4	5	6
Silvermont Mansion.....	1	2	3	4	5	6
Rosman County Park.....	1	2	3	4	5	6
Transylvania County Recreation Facility.....	1	2	3	4	5	6
Community Services Building.....	1	2	3	4	5	6
Transylvania County Library.....	1	2	3	4	5	6
Transylvania County Library Programs .....	1	2	3	4	5	6
Community Centers .....	1	2	3	4	5	6
Adult recreation programs.....	1	2	3	4	5	6
Senior recreation programs.....	1	2	3	4	5	6
Youth/teen recreation programs.....	1	2	3	4	5	6
Please rate the County's performance in each of the following areas.	Very Good	Good	Average	Bad	Very Bad	No Opinion
Managing and planning for growth.....	1	2	3	4	5	6




## Comprehensive Plan: Survey Questions

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Balancing development and growth while maintaining the character and identity of the County and neighborhoods.....	1	2	3	4	5	6
Efficient operation of programs and services.....	1	2	3	4	5	6
Encouraging sustainability in the community .....	1	2	3	4	5	6
Partnering with the community to address climate change .....	1	2	3	4	5	6
Overall direction of the County.....	1	2	3	4	5	6
Promotion of the social health of Transylvania County (human services, affordable housing, homelessness, equity & inclusion, etc.).....	1	2	3	4	5	6
Promotion of the health of the environment of Transylvania County.....	1	2	3	4	5	6
Promotion of the economic health of Transylvania County.....	1	2	3	4	5	6
Support of businesses.....	1	2	3	4	5	6
Encouraging a variety of businesses.....	1	2	3	4	5	6
Retaining existing businesses.....	1	2	3	4	5	6
Attracting new businesses.....	1	2	3	4	5	6
Welcoming community member involvement.....	1	2	3	4	5	6
Listening to community members.....	1	2	3	4	5	6
Informing community members.....	1	2	3	4	5	6
Providing opportunities to participate in government activities .....	1	2	3	4	5	6
Providing volunteer opportunities to community members.....	1	2	3	4	5	6
Providing emergency information.....	1	2	3	4	5	6



## Comprehensive Plan: Survey Questions

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Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status.....	1	2	3	4	5	6
Creating a welcoming, inclusive community where all community members feel a sense of belonging.....	1	2	3	4	5	6
<b>Overall, how would you rate the quality of the services provided by the County of Transylvania County?</b>	<b>Very Good</b>	<b>Good</b>	<b>Average</b>	<b>Bad</b>	<b>Very Bad</b>	<b>No Opinion</b>
<b>14 Have you had contact with any County employee(s) by phone, in person, via email or online within the last 12 months?</b>	<b>Yes (Answer Q15A Only)</b>	<b>No (Answer Q15B Only)</b>				
<b>15 Thinking about your most recent contact, please rate the County employee(s) on each of the items below</b>	<b>Very Good</b>	<b>Good</b>	<b>Average</b>	<b>Bad</b>	<b>Very Bad</b>	<b>No Opinion</b>
<b>A</b> Courtesy.....	1	2	3	4	5	6
Promptness.....	1	2	3	4	5	6
Knowledge.....	1	2	3	4	5	6
Making you feel valued.....	1	2	3	4	5	6
Overall impression.....	1	2	3	4	5	6
<b>Although you may not have had any recent personal contact with County employees, we would like to know your impression of how County employees interact with Transylvania County community members. Please rate County employees on each of the items below.</b>	<b>Very Good</b>	<b>Good</b>	<b>Average</b>	<b>Bad</b>	<b>Very Bad</b>	<b>No Opinion</b>
<b>B</b> Courtesy.....	1	2	3	4	5	6
Promptness in responding to inquiries and service requests.....	1	2	3	4	5	6
Making community members or customers feel valued.....	1	2	3	4	5	6
<b>First, please select the option that best describes how you think the County should address each of the following aspects of the community. Then, please select which three (3) should be the top priorities for the County to focus on in the next 5 years.</b>	<b>More effort</b>	<b>Same effort</b>	<b>Less effort</b>	<b>No Opinion</b>	<b>Top 3 priorities</b>	
<b>16</b> Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities .....	1	2	3	4	<input type="checkbox"/>	
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, recycling, Our Climate Future quality, land conservation, smart growth, recycling, Our Climate Future (climate action, zero waste, energy policy), and an attractive community .....	1	2	3	4	<input type="checkbox"/>	



## Comprehensive Plan: Survey Questions

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Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community.....	1	2	3	4	<input type="checkbox"/>
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection.....	1	2	3	4	<input type="checkbox"/>
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Transylvania County Recreation Center, Silvermont Mansion, Athletic Fields, etc; providing recreational, arts and cultural programs and public art; maintaining parks, trails; and improving natural areas.....	1	2	3	4	<input type="checkbox"/>
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety .....	1	2	3	4	<input type="checkbox"/>
General Government: Includes internal support functions, County management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair.....	1	2	3	4	<input type="checkbox"/>
<b>17 Thinking about the next few years, what is ONE item or focus area you would like the County to improve?</b>					
<b>18 Why is it important to you, or the community overall, for the County to focus on the area you mentioned?</b>					
<b>19 Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding County issues, services and programs</b>	<b>Always</b>	<b>Frequently</b>	<b>Sometimes</b>	<b>Never</b>	
<b>The County of Transylvania County local channels 14 and 881</b>	1	2	3	4	
Online video of Commissioner Board Meetings.....	1	2	3	4	
County's website (www.transylvaniacounty.org).....	1	2	3	4	
County Clerk's Email List.....	1	2	3	4	
Newsletters or brochures from County departments.....	1	2	3	4	
County employees or departments (e.g., contacting by phone, email or in person).....	1	2	3	4	
Word of mouth.....	1	2	3	4	



## Comprehensive Plan: Survey Questions

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Newspaper (print or online)	1	2	3	4		
Radio	1	2	3	4		
Television news	1	2	3	4		
Social media (Facebook, Twitter, Nextdoor, YouTube, etc.)	1	2	3	4		
County booth at local events	1	2	3	4		
Other (please specify)	1	2	3	4		
<b>DEMOGRAPHICS</b>						



## Comprehensive Plan: Survey Questions

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# C. Noise Ordinance



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## NOISE ORDINANCE PROPOSED REVISIONS

11/12/19

PLANNING & COMMUNITY DEVELOPMENT

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## Noise Control Ordinance



:

- Current Noise Ordinance was adopted in 2008 and amended in 2013 .
- The Planning Board was directed to review and propose potential amendments in late 2018.

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## Noise Control Ordinance Revision Process

### The Transylvania County Planning Board:

- Reviewed the current Noise Control Ordinance
- Discussed potential revisions with the Sheriff's Office and County Attorney
- Considered revisions at multiple meetings in 2019
- Received public input
- Considered additional revisions based on public feedback and comments from the Sheriff's Office and County Attorney
- Recommended a draft version for the County Commissioners Consideration on October 17, 2019

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## Significant Changes:

- New Definition of what defines a "disturbing noise":
  - "a noise that annoys, disturbs, injures, or endangers the comfort, health, peace, or safety of a reasonable person of ordinary sensibility"
- Amended the regulations on how to determine if a noise is in violation (location of measurement, duration, decibels, timeframe, practicability)
  - Measurements taken at the complainant's curtilage closest to the noise
  - Noise level has to exceed the decibel limit for more than 50% of the time measurement. (Three (3) readings in less than 10 minutes exceeding ambient noise level by 15 decibels for a total of 65 decibels during the night hours and 75 decibels during the day.)
  - If not practicable, it can't exceed 65 decibels at night and 75 decibels during the day
- Amended exempted noises including "firearms used for lawful recreational purposes"
- Amended prohibited noises (violating noises exceeding 65 or 75 decibels depending on whether at day or night)
- Added clarifying language on noises from dogs and farm operations

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# Request BOC to Schedule a Public Hearing

## Questions?

11/12/19

TC Planning and Community Development

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Noise Control Regulations  
Transylvania County, North Carolina

**ARTICLE I**  
**SHORT TITLE**

This Ordinance shall be known and cited as the Noise Control Ordinance of Transylvania County, North Carolina.

**ARTICLE II**  
**AUTHORITY**


This Ordinance is adopted under the authority and provisions of the General Statutes of the State of North Carolina Article 6, Chapters 153A-121 and 153A-133.

**ARTICLE III**  
**PURPOSE**

The purpose of this Ordinance is to establish an effective means of regulating and controlling loud and disturbing sound and noise within Transylvania County to promote the health, safety and general welfare for its citizens.

**ARTICLE IV**  
**JURISDICTION AND ADMINISTRATION**

This Ordinance shall apply to all areas of Transylvania County located outside the boundaries of any incorporated city or town. Transylvania County Noise Ordinance is on file at the Transylvania County Clerk to the County Commissioners. NCGS § 153A-48 requires the ordinance to be kept on file with the clerk to the board. The Transylvania County Sheriff, or their appointee, shall be known as the Enforcement Officer.

 **TRANSYLVANIA COUNTY**  
NORTH CAROLINA

Noise Ordinance Draft – R11

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# Noise Ordinance

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# Public Comment



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# Board Members' Comments



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# Adjournment

