



FEMA

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News Release

State, FEMA Continue Recovery Work in Western North Carolina

WAYNESVILLE, N.C. – The deadline for individuals and households to apply for FEMA disaster assistance has passed, but work continues to support Western North Carolina’s recovery from Tropical Storm Fred.

Survivors in Buncombe, Haywood and Transylvania counties who registered with FEMA can check the status of their applications, ask questions and get information in several ways:

- Visit FEMA’s website at [DisasterAssistance.gov](https://www.fema.gov/disaster-assistance)
- Use the [FEMA App](#) for smartphones
- Call the FEMA Helpline at 800-621-3362 (800-462-7585 TTY). Multilingual operators are available. Those who use a relay service such as a videophone, InnoCaption or CapTel should provide FEMA with their specific phone number assigned to that service.

Survivors who were unable to register before the Nov. 8 deadline and who can provide justification for late registration may contact FEMA and request consideration to apply.

Two months after the major disaster declaration, more than \$18 million in federal grants, loans and flood insurance payments have been approved for homeowners, renters and businesses in Buncombe, Haywood and Transylvania counties. This includes:

- \$3.18 million in FEMA grants for 673 individuals and households.
- \$3.5 million in disaster loans from the U.S. Small Business Administration for businesses, homeowners and renters.
- \$11.8 million in National Flood Insurance Program claims paid to policyholders.

FEMA Disaster Survivor Assistance Teams went door-to door in Buncombe, Haywood and Transylvania counties conducting outreach to 2,600 homes and making contact with 2,000 individuals to offer help with registration and provide referrals to address unmet needs.

FEMA continues to coordinate with the State of North Carolina on reimbursement for emergency services, debris removal, repair or replacement of damaged public infrastructure and funding to mitigate against losses from future storms.

For more information about Tropical Storm Fred recovery in North Carolina, visit fema.gov/disaster/4617 and ncdps.gov/TSFred. Follow us on Twitter: [@NCEmergency](https://twitter.com/NCEmergency) and [@FEMARegion4](https://twitter.com/FEMARegion4).

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FEMA's mission is helping people before, during, and after disasters.