

Manage your Child Support case without visiting the office

www.ncchildsupport.com

During this time, the Child Support Services Program is encouraging case participants to join with us in taking steps to reduce the need for visits to the local Child Support Enforcement offices. The eChild Support Portal provides alternatives to handle common activities such as obtaining the status of your case and payment information. The portal allows you to make child support payments online, update demographic information and send an email to your case worker. You can also discuss by email any concerns you have about recent enforcement or delinquency communication you have received.

If you need to return documents to your local office, please drop them in the DSS DROP BOX located to the right of the main entrance or mail them to your caseworker at:

**Transylvania County DSS Child Support Enforcement
106 E. Morgan St. Brevard, NC 28712**

You may contact your local case worker directly by telephone at **884-3174** and by email childsupport@transylvaniacounty.org.

Our state customer service center remains available to assist you Monday-Friday from 7:30am – 5:30pm at **1-800-992-9457**.